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January 6, 2009

Ms. Erin Miller  
Cleveland American Marketing Association  
P.O. Box 771629  
Cleveland, OH 44107

Dear Ms. Miller:

Thank you for Cleveland American Marketing Association's recent in-kind donation of toys to University Hospitals Rainbow Babies & Children's Hospital. Your generosity will certainly make a difference in the lives of our littlest patients at University Hospitals and their families and is greatly appreciated.

Thanks to the support of friends like you, Rainbow Babies & Children's Hospital ranks among the top-five children's hospitals and is the best in Northeast Ohio according to *U.S. News & World Report's* 2008 "America's Best Children's Hospitals." Rainbow's longstanding reputation for quality and excellence starts with our dedication to providing advanced, compassionate care and the latest therapies to every child, regardless of the family's ability to pay for services. Today, through our Vision 2010 strategic plan, we are investing in Rainbow's excellence by opening the new, state-of-the-art Quentin & Elisabeth Alexander Neonatal Intensive Care Unit, recruiting the preeminent minds in the field, and moving forward with other exciting initiatives. Your organization's generous support of Rainbow and Vision 2010 helps our children's hospital remain a trusted leader in pediatric and neonatal care, and a vital community asset.

On behalf of our patients and their families, I thank Cleveland American Marketing Association for keeping Rainbow Babies & Children's Hospital and University Hospitals strong for our Northeast Ohio community and areas near and far.

Sincerely,

  
Sherri L. Bishop

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